

House





An elderly carpenter was ready to retire. He told his employer – contactor of his plans to leave the house – building business and live a more leisurely life with his wife enjoying his extended family. He would miss the paycheck, but he needed to retire. They could get by.

The contractor was sorry to see his good worker go and asked if he could build just one more house as a personal favour. The carpenter said yes, but in time it was easy to see that his heart was not in his work. He resorted to shoddy workmanship and used inferior materials. It was an unfortunate way to end a dedicated career.

When the carpenter finished his work the employer came to inspect the house. He handed the front-door key to the carpenter.

This is your house, he said, my gift to you.

The carpenter was shocked! What a shame!

If he had only known he was building his own, he would have done it all so differently. We do most of the things having such thoughts in our mind. But we only realize when it comes back to us.

So it is with us. We build our lives, a day at a time, often putting less than our best into the building. Then with a shock we realize, we have to live in the house that we have built. If we could do it over, we'd do it much differently. But we cannot go back.

You are the carpenter. Each day you hammer a nail, place a board, or erect a wall. Life is a do-it-yourself project. Someone has said....your attitudes and the choices you make today, build the house you live in tomorrow. Build wisely!

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Customer Care in 2020.



Operator: "Thank you for calling Pizza Home, please

Customer: "Hello, can I order?"

Operator: "Can I have your multipurpose card number

Customer: "Yes....its 8896162035 – 1020409955 – 45-56900."

Operator: "Ok! You are Mr. Singh calling from Saket, Delhi."

Customer: "Yes....but how did you come to know?"

Operator: "We are connected to the systems, sir." **Customer:** "May I order your Seafood pizza?"

Operator: "That's not a good idea, Sir....according to medical records you've high blood pressure and high cholesterol"

Customer: "What do you recommend then?"

Operator: "You will like our low fat hokien pizza. According to our systems you borrowed a book for Hokkien dishes last week from library."

Customer: Ok! Tell me how much it would cost if I order for my whole family."

Operator: "For your family of 10, 3 family size pizzas will be enough. You need to pay \$49.99.

Customer: "Can I pay through Credit Card?"

Operator: "No sir, you need to pay us through cash as your credit card is over the limit as per our systems" **Customer:** "Ok I will pay through cash. How long it will take?"

Operator: It will take 45 minutes. If you can't wait, you can collect it by the scooter which you have purchased last year"

Customer: Ok send 3 colas too as per your advertisement

Operator: "Sorry sir! According to our records, you are a diabetic too"

Customer: #\$%!*&^\$^

Operator: "Mind your language sir! Remember 15th July when you were convicted by a policeman for using abusive language"

Customer: (Faints!!!!!!)

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